

APPENDIX 1 - Hoarding Evaluation

Environmental cleanliness and clutter scale

DEMOGRAPHIC DETAILS

(THIS SHEET MAY BE REMOVED IF IT IS DESIRABLE TO DE-IDENTIFY THE CLIENT WHEN COMMUNICATING WITH OTHER AGENCIES)

MRN

| | | | | |
|---|-----------------|------------------|-------------------|--------------------------|
| Name of client | | | | |
| Date of birth and/or approx age of client | Sex | Male | Female | |
| Marital Status | Single | Married/Defacto | | Widowed |
| | Divorced | Separated | | Unable to determine |
| Address | | | | |
| Does he/she live alone? | Yes | No | If not, who with? | |
| Number and type of pets | | | | |
| Home ownership | Owner | Tenant (Private) | Tenant (DOH) | Other-Non-owner (lodger) |
| Accommodation type | House | Unit | Bedsit | Other (specify) |
| How long has he/she been living like this? | Less than 1year | 1-3 Years | 4-10 Years | Over 10 years |
| Known medical illnesses and/or disabilities | | | | |
| Mental disorders now or in the past | | | | |

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This scale is based on the version devised by Snowdon (1986) which mostly used items listed by Macmillan & Shaw (1966).

Accessibility, food & vermin items, together with some descriptions used by Samios (1996) in her adaptation of the scale, have been included.

Environmental cleanliness and clutter scale

To rate cleanliness of clients' accommodation

Raters should tick the box or number that best fits their observations in relation to the different items. These descriptions are meant to be indicative but raters may decide between one category and another based on aspects not mentioned in the boxes.

Rater _____

Rater's phone no. _____ Date _____

| ACCESSIBILITY (clutter) | | | | | |
|-------------------------|---|---|--|--|------------|
| | | 0 | 1 | 2 | 3 |
| A | Easy to enter and move about dwelling. | Somewhat impaired access but can get into all rooms. | Moderately impaired access. Difficult or impossible to get into one or two bedrooms or areas. | Severely impaired access – e.g. obstructed front door. Unable to reach most or all areas in the dwelling. | |
| | | 0-29% | 30 to 59% | 60 to 89% | 90 to 100% |
| | | of floor-space inaccessible for use or walking across | | | |

| ACCUMULATION OF REFUSE OR GARBAGE | | | | | |
|---|-------------|--|--|--|---|
| In general, is there evidence of excessive accumulation of garbage or refuse e.g. food waste, packaging, plastic wrapping, discarded containers (tins, bottles, cartons, bags) or other unwanted material ? | | | | | |
| | | 0 | 1 | 2 | 3 |
| B | None | A Little Bins overflowing and/or up to 10 emptied containers scattered around. | Moderate Garbage and refuse littered throughout dwelling. Accumulated bags, boxes and/or piles of garbage that should have been disposed of. | A Lot Garbage & food waste piled kneehigh in kitchen and elsewhere. Clearly no recent attempt to remove refuse and garbage | |

| ACCUMULATION OF ITEMS OF LITTLE OBVIOUS VALUE | | | | | |
|---|-------------|---|--|--|---|
| In general, is there evidence of accumulation of items that most people would consider are useless or should be thrown away ? | | | | | |
| | | 0 | 1 | 2 | 3 |
| C | None | Some accumulations: but collected items are organised in some way and do not much impede movement or prevent cleaning or access to furniture and appliances. | Moderate excessive accumulation: Items cover furniture in most areas, and have accumulated throughout the dwelling so that it would be very difficult to keep clean. | Markedly excessive accumulation: Items piled at least waist-high in all or most areas. Cleaning would be virtually impossible: most furniture and appliances are inaccessible. | |

Please indicate types of items that have been accumulated:

Newspapers, pamphlets, etc. _____ Clothing _____ Other items (What?) _____
 Electrical appliances _____ Plastic bags full of items (if known, what items?) _____

| CLEANLINESS of floors and carpets (excluding toilet and bathroom) | | | | | |
|--|----------|---------------------------------------|--|---|--|
| | | 0 | 1 | 2 | 3 |
| D | 0 | Acceptably clean in all rooms. | Mildly dirty Floors and carpets look as if not cleaned or swept for days. Scattered rubbish. | Very dirty Floors and carpets very dirty and look as if not cleaned for months. <i>Rate 1 if only one room or small area affected.</i> | Exceedingly filthy With rubbish or dirt throughout dwelling. <i>Excrement usually merits a 3 score.</i> |

| CLEANLINESS of walls and visible furniture surfaces and window-sills | | | | | |
|---|----------|---------------------------------------|---|--|--|
| | | 0 | 1 | 2 | 3 |
| E | 0 | Acceptably clean in all rooms. | Mildly dirty Dusty or dirty surfaces. Dirt comes off walls on damp rag or finger. | Very dirty Grime or dirt on walls. Cobwebs and other signs of neglect. Greasy, messy, wet and/or grubby furniture. | Exceedingly filthy Walls, furniture, surfaces are so dirty (e.g. with faeces or urine) that rater wouldn't want to touch them. |

| BATHROOM AND TOILET | | | | | |
|----------------------------|----------|--------------------------|---|---|---|
| | | 0 | 1 | 2 | 3 |
| F | 0 | Reasonably clean. | Mildly dirty Untidy, uncleaned, grubby floor, basin, toilet, walls, etc. Toilet may be unflushed. | Moderately dirty Large areas of floor, basin, shower/bath, are dirty, with scattered rubbish, hair, cigarette ends, etc. Faeces and/or urine on outside of toilet bowl. | Very dirty Rubbish and/or excrement on floor and in bath or shower and/or basin. Uncleaned for months or years. Toilet may be blocked and bowl full of excreta. |

| KITCHEN AND FOOD | | | | | |
|-------------------------|----------|------------------------|--|--|---|
| | | 0 | 1 | 2 | 3 |
| G | 0 | Clean hygienic. | Somewhat dirty and unhygienic Cooktop, sink untidy and surfaces dirty, maybe with some spilt food. Refuse mainly in garbage bin. Food that could go off (e.g. meat, remains of meal) left uncovered & out of fridge. <i>Rate 1 if no food but fridge dirty.</i> | Moderately dirty and unhygienic Oven, sink, surfaces, floor are dirty, with piles of unwashed crockery and utensils etc. Bins overflowing. Some rotten or mouldy food. Fridge unclean. | Very dirty and unhygienic Sink, cook-top, insides of all cupboards filthy. Large amount of refuse and garbage over surfaces and floor. Much of the food is putrid, covered with mould and/or rotten, and unsafe to eat. <i>Rate 3 if maggots seen.</i> |

| ODOUR | | | | | |
|--------------|----------|-----------------------|---|---|---|
| | | 0 | 1 | 2 | 3 |
| H | 0 | Nil / Pleasant | Unpleasant e.g. urine smell, unaired. | Moderately malodorous Bad but rater can stay in room. | Unbearably malodorous Rater has to leave room very soon because of smell. |

| | | | | | | | |
|----------|---------------|---------------------------|-------------|---|--------------|---|------------------------------------|
| I | VERMIN | rats | mice | cockroaches | flies | fleas | other: <input type="text"/> |
| | 0 | 1 | | 2 | | 3 | |
| | None | A few e.g. cockroaches | | Moderate Visible evidence of vermin in moderate numbers e.g. droppings and chewed newspapers. | | Infestation Alive and/or dead in large numbers. | |

| | | | | |
|----------|-------------------------------|--|---|--|
| J | SLEEPING AREA | | | |
| | 0 | 1 | 2 | 3 |
| | Reasonably clean and tidy. | Mildly unclean Untidy. Bed unmade. Sheets unwashed for weeks. | Moderately dirty sheets unclean and stained, e.g. with faeces or urine. Clothes and/or rubbish over surrounding floor areas. | Very dirty Mattress or sleeping surface unclean or damaged. Either no sheets or (if present) extremely dirty bedding/ linen. Surrounding area filthy. |

Add up circled numbers to provide a **TOTAL SCORE:**

| | | | | |
|--|--------------------------------|---------------------------------|-------------------------------------|-----------------------------------|
| Do you think this person is living in squalor? (Tick one) | No | Yes, mild Not clutter | Yes, moderate Not clutter | Yes, severe Not clutter |
| | Clutter (lots), not squalor | Yes, mild + clutter (lots) | Yes, moderate + clutter (lots) | Yes, severe + clutter (lots) |

Supplementary questions

To add to description but not to score

Comments or description to clarify / amplify / justify or expand upon above ratings:

PERSONAL CLEANLINESS

Describe the clothing worn by the occupant and their general appearance:

| 0 | 1 | 2 | 3 |
|---|---|---|---|
| Clean and neat. Well cared for. | Untidy, crumpled, One or two dirty marks and in need of a wash | Moderately dirty, with unpleasant odour. Stained clothing. | Very dirty, stained, torn clothes, malodorous. |

ACTIVITIES AFFECTED BY CLUTTER / ACCUMULATION

(Please tick the appropriate number for the 8 activities)

| | Easily accessible | Accessible but with some difficulty | Access much restricted | Access impossible |
|--|-------------------|-------------------------------------|------------------------|-------------------|
| Kitchen | | | | |
| 1. Use of refrigerator | 0 | 1 | 2 | 3 |
| 2. Use of stove/cooker | 0 | 1 | 2 | 3 |
| 3. Use of kitchen sink and adjacent surfaces | 0 | 1 | 2 | 3 |

Average of 1-3

(i.e. total of the three scores divided by 3)

Toilet/Bathroom

| | | | | |
|-------------------------|---|---|---|---|
| 4. Use of toilet | 0 | 1 | 2 | 3 |
| 5. Use of bath/shower | 0 | 1 | 2 | 3 |
| 6. Use of bathroom sink | 0 | 1 | 2 | 3 |

Average of 4-6

(i.e. total of the three scores divided by 3)

Bedroom

| | | | | |
|---------------------------------|---|---|----|---|
| 7. Bed accessible for sleeping? | 0 | 1 | 2* | 3 |
|---------------------------------|---|---|----|---|

Livingroom

| | | | | |
|-------------------------------------|---|---|----|---|
| 8. Can seats be reached and sat on? | 0 | 1 | 2* | 3 |
|-------------------------------------|---|---|----|---|

*Scores of 2 given if the bed/seat can be reached (with difficulty) and can then be cleared of clutter enough to use it for lying/sitting.

| | | |
|--|-----|----|
| Is there running water in the dwelling ? | Yes | No |
| Is electricity connected and working? | Yes | No |
| Can the dwelling be locked up and made secure? | Yes | No |

MAINTENANCE, UPKEEP, STRUCTURE

This rates the state of repair and upkeep by owner/landlord. If the accommodation was cleaned up as much as possible, to what extent would the dwelling require painting, refurbishment, structural repairs, etc before it would be reasonably habitable?

| 0 | 1 | 2 | 3 |
|-------------|---|--|--|
| None | A little Minor repairs and some painting. | A fair amount Some structural repairs plus painting. | Lots Major structural repairs required, and then painting. |

TO WHAT EXTENT DO THE LIVING CONDITIONS MAKE THE DWELLING UNSAFE OR UNHEALTHY FOR VISITORS OR OCCUPANT(S)?

| 0 | 1 | 2 | 3 |
|-------------------|--|--|---|
| Not at all | Possible risk of injury e.g. by falling. | Considerable risk of fire, injury or health problem. | Very unsafe The dwelling is so cluttered and unhealthy that people should not enter it, (except if specialists with appropriate clothing and equipment) and/or there is a high fire-risk. |