

# Client Code of Conduct

1. You must ensure that your visitors and any other occupants or visitors of your home must:
  - a) treat employees with respect and dignity and respect their rights;
  - b) not abuse, bully, harass, intimidate or discriminate against employees;
  - c) comply with the reasonable directions of employees given in relation to health and safety, including in relation to infection control;
  - d) not disrupt the provision of services to you.
2. You must assist us to ensure that we can provide a working environment which reflects our commitment to provide you with care and services by taking steps to ensure that your relatives, friends and visitors are aware of and comply with our expectations of you.