

Family & Friends Volunteer

Purpose of the Role

To provide support and companionship to residents within residential care homes who are feeling isolated due to Covid restriction on residential care homes. There are a range of indirect and direct resident contact tasks available to assist our homes and that will provide comfort to residents. Please note, tasks will be aligned to the current Tier level of the home.

Statement of Tasks

Tier 0: No volunteer visits

Tier 1 Tasks:

- Answering phone calls at the home
- Assisting with office duties
- Assisting family/friends of residents to make window visits

Tier 2 Tasks: Above tasks plus

- Assisting setting dining room for meals
- Taking phone/tablet to residents and assisting with calls
- Spending time with a resident/s in their room or designated visiting area. Activities can include chatting, reading, writing letters, playing cards etc.

Tier 3 Tasks: All the above plus

- Assisting with craft or group activities

Volunteering during this challenging time will make a big difference and we are looking for volunteers with a heart for aged care residents that wish to make a difference during this period. Times are flexible and we would love to hear from you. Please complete the online expression of interest form and one of our volunteer team will be in contact with you. All volunteers are required to have a current NDIS Screening check and complete mandatory training and orientation.

Program	Family & Friends Volunteer	Date Reviewed	
Authorised by		Role Type	Voluntary