






Visitor Entry and Exit Program

Access guide

Public health orders and directives exist in NSW and QLD which regulate and restrict access for visitors entering or remaining on the premises of a residential aged care Home.

To be permitted to enter this aged care Home, the following is required:

- You will need to make an appointment with reception prior to your visit.
- You will be asked if you have received the 2020 influenza vaccination and you will need to provide evidence of this.
- You must be agreeable to having your temperature checked in the entry area to confirm it is below 37.5 C
- You must verify that you are aged over 16 years old (unless visiting a resident who is receiving end of life care),
- You will be asked and must answer the following health screening questions:










	<p>Are you currently, or within the last 7 days have you been, unwell or have you had any of the following: fever, night sweats or chills, cough, runny nose, sore or scratchy throat and/or shortness of breath?</p>
	<p>Have you returned from overseas, interstate travel or a cruise ship in the last 14 days?</p>
	<p>Have you been diagnosed with COVID-19 in the last 14 days?</p>
	<p>Are you awaiting test results for COVID-19?</p>
	<p>Have you been in close contact with, or live with, someone who has been diagnosed with COVID-19 in the last 14 days, or who is awaiting test results for COVID-19? Do you reside in an area identified as having high COVID activity?</p>

If you respond “yes” to any of the screening questions and/or do not meet the entry criteria, you will not be able to enter the home.

Visitor Entry and Exit Program

Visitation guide

Public health orders and directives exist in NSW and QLD which regulate and restrict access for visitors entering or remaining on the premises of a residential aged care Home.

During your visit, you agree to do the following for the protection of our residents and employees:	
	Visitors are limited to a maximum of two people per resident at any one time with consideration to social distancing requirements.
	The duration of your visit is for a maximum of 30 minutes for a CHL Tier 2 home and 60 minutes for a CHL Tier 3 home
	You must display your vaccination record card and lanyard at all times.
	Visits must be in the resident's room or designated visitors room. Outdoor areas may only be accessed if arranged with reception in advance, subject to weather and social distancing requirements.
	Use good personal hygiene during your visit, including frequent hand washing and only coughing or sneezing into a tissue or your elbow.
	Observe social distancing during your visit, including staying 1.5m away from people and not making physical contact (including no kissing or hugs)
	Limit your movement within the service and proceed from entry directly to the room of the resident you are visiting .
	Move directly to the exit at the end of your visit and sign out .
	Notify the Residential Manager of the Home if you develop a fever, or otherwise feel unwell, in the 48 hours following your visit.